## Camp Sancta Maria

## **Transportation Information for Parents**

In exceptional circumstance, CSM may offer to assist in the transportation to and from camp. In such cases, we are required to provide you with the following information.

Your Name	Your child's name	
Your child is being picked-up from	dropped-off at	
at approximately	am/pm on (date of transportation)	

Flights/airport policy

- 1) At least two members of staff will accompany your child on this trip. Your child will never be unsupervised during the time away from camp. CSM staff will stay with your child until they are handed-over to the approved 3<sup>rd</sup> party.
  - Flight Policy:
  - a) Children under the age of 15 yrs old MUST fly on an unaccompanied minor ticket, to and from camp. This will allow CSM to pass the child on to airline staff, who will escort them on and off the flights, help them make connections as necessary and supervise them during any airport delays. Please contact the airline about adding this service if you have not already done so. There is a charge by the airlines for this service, but it has proven itself to be a worthwhile cost that provides peace of mind for both parents and the camp. (If the child is over 15 yrs old, please contact the camp office for further details).
  - b) All connecting flights must be through the same airline or partner airlines in order for the unaccompanied minor ticket to be honored. Your child will be refused travel by the airline if you book flights with different airlines. Please provide all flight information to CSM in good time.
  - c) It may not be possible for CSM staff to escort campers to the gate at the airport, depending on the security policy in place. In all cases, CSM staff will remain at the airport long enough so that there is reasonable certainty that the flight has departed the ground. This will provide the possibility of transportation back to camp in the event of a flight returning to the gate and not departing. At larger airports with many flights leaving and where gate access for non-passengers is restricted, watching a specific flight leave is not possible. In the event of a flight returning to the gate and the CSM staff having left the airport, the airline staff will contact the camp as part of the unaccompanied minor service.
  - d) It's often not possible to provide the name of the staff members transporting your child, due to the nature of our busy camp schedule. If airlines require a name, please write "Any Camp Sancta Maria Staff".
- 2) In the event of a missed or cancelled flight, you will be contacted by camp staff so that alternative arrangements can be made. Any cost incurred in these changed plans will be the responsibility of the parents. We ask that you call the airline from home and check on the status of the relevant flights 24 hours before departure.
- 3) In order for campers to be dropped off into the care of a 3<sup>rd</sup> party (not the parents/legal guardians), written and signed parental permission must be provided to CSM prior to departure. This can be either in letter form, naming the person(s) who will receive your child, or by naming the as 'release names' on the registration form. In either case, CSM must have the contact information for the person receiving the child. They will also be required to sign a release of liability form, acknowledging that CSM is released of legal responsibility for the care of the child from that point on.
- 4) Parents are asked to contact the camp office either by phone 001(231) 546-3878 or email office@campsanctamaria.org to confirm the safe arrival of your child at their ultimate destination.
- 5) During road transit, campers will be required to wear a seatbelt at all times, to remain in their seat while the vehicle is moving and not to distract the driver.

If you have any questions or concerns, either before or during transportation, please contact the camp office 001(231) 546-3878 or office@campsanctamaria.org